



FAULTY PRODUCT RETURNS FORM

IF YOU PURCHASED A FAULTY PRODUCT FROM THE WAHU ONLINE STORE wahu.com.au
PLEASE FILL OUT THIS FORM AND SEND IT WITH YOUR RETURN TO THE ADDRESS AT THE BOTTOM OF THE PAGE

Date: / /

Customer Details

PLEASE PRINT - IF YOUR FORM IS ILLEGIBLE WE CANNOT PROCESS YOUR RETURN

First Name:	Last Name:	
Phone number:	Email:	
Street address:		
Suburb:	State:	Postcode:

Return Items

Style #	Item description	Fault	QTY	Price
Total:				

Returns Policy

We can only accept returned items if they are faulty. Items must be returned with original packaging. Items must be accompanied by a copy of the packing slip we sent you when sent your order as well as this Return Request Form clearly identifying which items you are returning and why.

You must package the items carefully and seal the package well before sending it to the address provided at the foot of this page. Returns must be posted back within 14 days from the date you received them. We will contact you once we have received your items. Please allow up to 14 days after we approve your return for the credit to appear on your statement.

Only items bought from the Wahu On-line Store www.wahu.com.au can be returned using this form. Items purchased in retail stores cannot be returned to the Wahu On-line Store www.wahu.com.au. Store returns must be returned to the Store where they were purchased. Retail stores cannot accept refunds or exchanges for items purchased online.

RETURNS CHECKLIST

- PRODUCT IS FAULTY
- I AM SENDING WITH ORIGINAL PACKAGING
- I AM SENDING WITH ORIGINAL RECEIPT (EMAILED AT TIME OF PURCHASE)
- I HAVE READ RETURNS POLICY

Signed: _____

WAHU ONLINE STORE RETURNS. PLEASE MAIL TO PO BOX 3357, MOUNT OMMANEY, QLD, AUSTRALIA, 4074